

VoIP at a glance

Voice over Internet Protocol, known as VoIP, is a phone system that uses the infrastructure of the Internet—not copper wires—to make and take calls.

Because of the bandwidth efficiency and low costs that VoIP technology can provide, businesses are migrating from traditional systems to VoIP systems to reduce their monthly phone costs. In 2008, 80 percent of all new PBX lines installed internationally were VoIP.

Highlights:

- » VoIP systems consolidate communication channels—phone calls, faxes, voicemail, e-mail, web conferences—to a single network, which can reduce infrastructure costs
- » VoIP switches may run on commodity hardware, such as PCs or Linux systems, rather than closed architectures, further reducing costs
- » An Internet connection is all you need to get a connection from anywhere to a VoIP provider.

Because of the bandwidth efficiency and low costs that VoIP technology can provide, businesses are migrating to VoIP to reduce operating costs.

FEATURES

- » Unlimited local and long distance calling
- » Unified messaging, ringing on multiple phones, and selective call forwarding
- » Integration with other services available over the Internet: video conversation, message or data file exchange during the conversation, and audio conferencing

BENEFITS

- » Reduced operating costs and increased productivity
- » Responsive support from our technicians when you need it
- » Improved employee and customer satisfaction
- » Unified communications: phone calls, faxes, voicemail, e-mail, web conferences and more
- » Simplified infrastructure = reduced maintenance

SOURCES

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